

24 Elginshire Street  
Washdyke  
Timaru, 7910



## Former customer application form

This information is required for us to process your application. If an application does not include the information requested at the time of application, it may take longer for us to process the application. All fields with an \* are mandatory.

### Contact details

First name:\* .....

Last name:\* .....

Business name (if applicable):.....

Email address:.....

Physical address (current):\* .....

.....

.....

Phone number: .....

### Current electricity account details

This information is optional to provide but it will be required later in the process so we can make a credit or payment to you.

If you are currently a New Zealand electricity bill payer, please provide details of your current power account (this information will be on your current power bill.)

Your retailer (who you pay your power bill to): .....

ICP number (if you have it): .....

Name on account: .....

### OR

If you are not currently a New Zealand electricity bill payer (eg, you currently reside outside New Zealand), please provide your current bank account details for payment.

Bank name:.....

Bank account number:.....

Account holder's name:.....

Previous electricity account details

This information is about when you lived in South Canterbury and had a power account between 1 April 2015 and 31 May 2024.

Date the applicant was a customer of Alpine Energy:

From (day, month, year)\* ..... / ..... / ..... To (day, month, year)\* ..... / ..... / .....

ICP number: .....

Physical address:\* .....  
.....  
.....

Supporting documentation

Please provide this documentation to support your application and tick the box if you have included it:

- ☐ First electricity bill for the period that you were a former customer
- ☐ Last electricity bill for the period that you were a customer

Don't have previous power bills?

If you cannot provide your "first" and "last" power bills, you can provide other evidence that you were a resident or business at the address during 2015 - 2024. This alternative evidence must include your full name or business name, and the address you are claiming you were a former customer at.

Examples of other evidence:

- a utilities bill for that address (eg, telecommunications or gas)
- a rental agreement for that address (where you were the renter not the landlord)
- correspondence (or a bank statement) from your bank to the you that is addressed to that address.

Proof that you owned the property at that address is not likely to be considered sufficient evidence unless you provide further evidence that you also resided or conducted business at that address.

Comments:

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Declarations

- ☐ I would like to receive further correspondence relating to this application by email.
- ☐ I am not currently a customer on Alpine Energy's South Canterbury network
- ☐ I declare that I previously was the power bill payer during the specific period stated above.
- ☐ I declare that the information provided in this application is true and correct.
- ☐ By submitting this form, I consent to Alpine Energy collecting and using my personal information for the sole purpose of assessing and processing my credit. I understand my information will be handled in accordance with Alpine Energy's Privacy Policy available on our website.

Full name:\* .....

Signature:\* .....

Date: ..... / ..... / .....